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Customer Services



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Our Customer Services team provides a face-to-face enquiry service at our [Civic Offices](#) in Borehamwood, as well as our two area offices at [Bushey](#) and [Potters Bar](#). The team also handles a wide range of your telephone calls.

The standard of service you can expect from us, and details of how you can provide us with feedback, including comments, complaints and compliments, are set out in our [Customer Service Strategy \(PDF 477kb\)](#).

[Comments, compliments and complaints form](#)

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