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Who does what?



Last Modified November 10, 2017

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Many people are confused about the different levels of government and which council deals with what issues so we hope this helps. If you simply want to report an issue where you live please use our [Take pride in Hertsmere interactive leaflet](#) to find the right contact.

Hertsmere Borough Council

Hertsmere Borough Council is generally responsible for providing the following services: benefits, car parking, community safety, elections, environmental health, housing needs, leisure and parks, licensing, planning, street cleaning and kerbside waste and recycling collections (not disposal). Information about all these services can be found via the menu on the left.

We work in partnership with other local authorities to improve the quality of life for residents but we do not have any control over services which are statutorily provided by other organisations e.g. roads and street lights as they are provided by [Hertfordshire County Council](#). Hertsmere Borough Council is completely separate from the county council with different responsibilities, staff and councillors. Want to [keep up to date](#) with us?

Hertfordshire County Council

[Hertfordshire County Council](#) is generally responsible for providing the following services: adoption and fostering, early years childcare, fire and rescue, health and social care, household waste recycling centres and the general disposal of waste and recycling, libraries, public transport, registry, roads, schools, street lights, trading standards and youth provision across the ten districts of Hertfordshire.

Town/parish councils

There are also [town and parish councils](#) which operate in some areas of Hertsmere which are generally responsible for local events and some activities for young/older people, Christmas lights, some allotments, cemeteries and parks, public clocks and war memorials.

Council tax

As a Hertsmere resident you will pay all your council tax to us, the borough council, but we only get 11% of it – the equivalent of £13 a month (for an average, band D property). [Hertfordshire County Council](#) gets 77%, the [Police and Crime Commissioner for Hertfordshire](#) gets 10% and if you have a [town or parish council](#) in your area they get 2%.

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