

Recycling in flats



A guide to using the recycling facilities at your flat





Mixed recycling bin

(brown bin)

Use this bin to recycle glass, cartons, plastic, cans, cardboard and paper.

IMPORTANT Items must be:

- **Loose, not bagged**

If you are using a bag to carry your recyclables to the bin please empty the items into the recycling bin first, then dispose of the bag in the general waste bin or reuse it.

- **Clean and empty**

Please rinse out any food residue. Pizza boxes, dirty foil and any other food containers with food stuck to them are not acceptable.

YES PLEASE

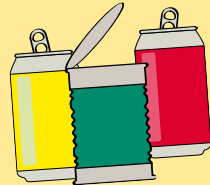
Glass bottles
and jars



Plastic bottles, tubs,
pots and trays



Food and drink
cans



Cartons and Tetra
paks



Small pieces of
cardboard



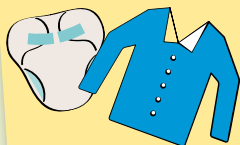
Paper



If recycling bins contain the wrong items they will not be emptied. Please only put acceptable items in and
‘if in doubt, leave it out!’

NO THANKS

Nappies and clothing



Black sacks, plastic bags and polystyrene



Soft plastic including film lids, crisp packets, bread bags, clingfilm, etc



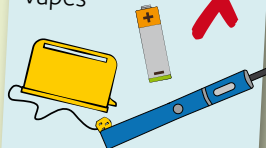
Paper towels, kitchen towels, serviettes, tissues and wet wipes



Disposable coffee cups



Electrical items, batteries and vapes



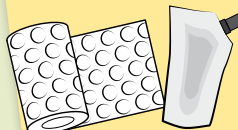
Dirty containers, greasy pizza boxes or food



Plastic toys or furniture



Padded envelopes, plastic pouches and bubble wrap



Please note that this is not an exhaustive list. We cannot include every item that is not permitted in your bin. If an item is not on the ‘acceptable’ list and you are unsure, it’s best to follow the rule: ‘If in doubt, leave it out’. You can also check the A to Z of recycling on our website.

Recycling in flats FAQs

How often are the recycling bins emptied?

The recycling bins will be emptied every two weeks providing they contain only acceptable items.

The bin hasn't been emptied, what should I do?

Please call our customer services team on 020 8207 7480 or report a missed bin online at: www.hertsmere.gov.uk/missedbin You can also check with your managing agent, as we may have already notified them if the bin is contaminated.

What if the recycling bin is full?

At some older properties the bin storage space is limited so we can't always provide as many recycling bins as we'd like. Please flatten or tear up larger pieces of cardboard and squash cartons and plastic bottles. If a recycling bin is full please use a general rubbish bin instead or take the items to one of your Recycling Centres mentioned on the previous page.

Do not leave items or bags on the floor – they will not be collected and may result in the bins not being emptied if they are causing an obstruction.

What can I do with larger bulky items or furniture?

Consider donating items in good condition to charity, some offer a free collection service. For more information visit www.hertsmere.gov.uk/bulkywaste. Or you can take it to a Recycling Centre as mentioned on the previous page.

Alternatively we offer a chargeable collection service for large items providing there is somewhere suitable to leave them outside of your property. Please check with your managing agent first or to see if they offer their own collection. Please do not dump large items in the bin stores as this causes issues when trying to empty the bins and is unsightly..



020 8207 2277



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