



# List of Services



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## C

### [Call for Sites and HELAA](#)

Hertsmere's Housing and Economic Land Availability Assessment - a report and maps which we will use to inform our new local plan.



### [Calling on residents for help to get the register right](#)

Canvassers are out and about across Hertsmere to ensure residents don't lose their voice on the decisions that affect them.



### [Camp Site Licence](#)

A page about applying for a licence for a camp site



### [Car parks within Hertsmere](#)

Car parks within Hertsmere - find out about the car parks in Borehamwood, Bushey, Potters Bar and Radlett. Pay your parking by phone and see the costs.



### [Caravan site licensing](#)

Caravans includes mobile homes and park homes and the types of site include permanent, touring and holiday.



### [CCTV](#)

CCTV in Hertsmere - find out how often CCTV is monitored in the borough and how to request a CCTV viewing if you've been in an accident or incident.



### [Celebrating diversity in Hertsmere during Black History Month](#)

Unity in Diversity is the theme of a two-day festival taking place next weekend and funded by a Hertsmere Borough Council community grant.



### [Celebrating Hertsmere's heroes - one year on](#)

Hertsmere's unsung heroes have been recognised for their efforts and long-standing service – a year later than originally planned.



### [Cemeteries and War Memorials](#)

Find out about Cemeteries and War Memorials in Hertsmere



### [Change of Circumstances](#)

Report a change in circumstances when you receive Housing and Council Tax Benefit. Find a list of changes that you must tell us about and fill out the form.



### [Change of sort code](#)

Information on our change of Sort Code



### [Changes to Hertsmere Borough Council's Executive group announced](#)

The new Executive group was announced at our Full Council meeting last night (Wednesday 19 May).



### [Changes to the Benefit system](#)

Access information on changes to the Benefit system



### [Changing the text size](#)

How to change the text size on different browsers.



### [Charges](#)

Council tax charges - find out how much your council tax is in each parish within Hertsmere and for each band.



### [Chimney Height Approval](#)

Under Section 14 of the Clean Air Act 1993, unless the height of the chimney has been approved by the local authority and any conditions attached to the approval adhered to, it is an offence to cause or knowingly permit a furnace to be used



### [Christmas and New Year opening hours](#)



### [Christmas recycling and waste](#)

A guide to waste and recycling over the festive period, including changes to collections and FAQs.



### [Churchyards and other Cemeteries](#)

Churchyards and other cemeteries in Hertsmere - access grave records by contacting the churches directly and find their contact details.



### [CIL Procedures and Forms](#)

Guidance on CIL processes at Hertsmere Borough Council.



### [Civic Awards 2020](#)

Information about our Civic Award, which take place every year.



### [Climate Change and Sustainability](#)

Climate Change and Sustainability homepage - find out more about climate change, energy, the natural environment, transport, waste and resources, and water.



### [Climate Change and the council](#)

Climate change - find out about our commitment to combating climate change, and read our Climate Change and Sustainability Strategy and our Action Plan.



### [Clinical waste](#)

Clinical waste - find out about getting a sharps box for needles and syringes and what isn't considered clinical waste, plus details on infectious waste.



### [Collections and calendar](#)

Bin collections - find out what week it is in our collection cycle, your collection day, see what bins you should have and print out a collections calendar.



### [Comment on a planning application](#)

Information on how to comment, object or support a planning application.



### [Comments, Complaints and Compliments](#)

How to make a comment, complaint or compliment.



### [Comments, Complaints and Compliments FAQs](#)

Questions and queries about the council comments, complaints and compliments procedure.



### [Commercial clinical waste](#)

Get a quote for a clinical waste collection from a business property.



### [Commercial parking permit \(Dispensation\)](#)

Information about dispensations for trades people



### [Commercial property](#)

Information about the Hertfordshire Welfare Assistance Scheme (HWAS), what help is available and how to apply.



### [Commercial recycling](#)

Recycling collections are available to all of our existing trade waste customers.



### [Commercial services offered by engineering services](#)

Engineering Services commercial activities.



### [Commercial waste - collections and bins](#)

Find out about our commercial waste collections, which provide a waste collection service for business/trade premises.



### [Commercial Waste and Recycling](#)

Information about commercial waste collections, including clinical waste, collections and bins, recycling and hazardous waste.



### [Commissioning Services / Partnership Agreements](#)

Partnership agreements commissioned organisations



### [Commitment that final Hertsmere Local Plan will reflect formal government housing policies](#)

We have offered a commitment that our final Local Plan will reflect any formal changes to government housing policies



### [Committees and meetings](#)

Find out about our committees and meetings, as well as information about how to ask a question, attend and make representations.



### [Community](#)

Hertsmere community - find key community information, details on centres and facilities, community partnerships, emergency planning and community safety.



### [Community and events](#)

Find out about Community and events in Hertsmere



### [Community Centres and Facilities](#)

Information about community centres in Hertsmere



### [Community Covid-19 Support](#)

Covid testing and vaccines - book your vaccine, order a rapid lateral flow or PCR test, get support and view the latest Government guidance.



### [Community Grants 2021/22](#)

Information about community grants and how to apply.



### [Community Information](#)

Community information - find out about community centres and facilities, grants and funding opportunities, meals on wheels, Hertfordshire Heroes and deaths.



### [Community Infrastructure Levy \(CIL\)](#)

Guidance and background documents relating to the Community Infrastructure Levy in Hertsmere.



### [Community Infrastructure Levy Fund](#)

Information about the Community Infrastructure Levy Fund



### [Community Partnerships](#)

Community Partnerships - view our community strategy, our partnership agreements, Hertsmere Together and view our meeting agendas and minutes.



### [Community Right To Bid](#)

Community Right to Bid - find out how local communities can have the opportunity to buy community buildings and facilities that are important to them.



### [Community Safety](#)

Community safety - report a crime, find out more about modern slavery, gang crime, exploitation, watch schemes in Hertsmere, abuse and getting support.



### [Community Strategy](#)

Hertsmere Together's Community Strategy is a framework which enables local organisations to work together to address the issues that are most important in our community.



### [Community Toilet Scheme](#)

Community toilets in Hertsmere



### [Commuter parking permit](#)

Commuter parking permits within Hertsmere - apply for a permit, find out how much they cost, how to pay, when they can be used, and details on lost permits.



### [Conservation areas in Hertsmere](#)

A conservation area is 'an area of special architectural or historic interest, the character of which it is desirable to preserve or enhance'. Hertsmere currently has 16 conservation areas.



## [Constitution](#)

Information about Hertsmere Borough Council's Constitution



## [Constitution](#)

You can read the Council Constitution online. This sets out the rules of how the Council is run.



## [Construction starts on West Hertfordshire crematorium](#)

Work starts today on a new crematorium based in Hemel Hempstead that will serve the needs of residents in Hertsmere and other parts of West Hertfordshire.



## [Consultation under way on Hackney Carriage and Private Hire Licensing](#)

Hackney carriages and private hire vehicles consultation survey - have your say



## [Contact us](#)

Contact Hertsmere Borough Council - find out our email, phone number and address, join our social media, get e-alerts, and see details of our area offices.



## [Contaminated land](#)

Information about contaminated land



## [Cooling tower notification](#)

Information about cooling towers and how to register one.



## [Coronavirus - advice for businesses](#)

Advice for businesses during coronavirus - get the latest advice and checklist for opening, find a risk assessment template and see the legionella risks.



## [Coronavirus - Parking FAQ](#)

Parking updates during Coronavirus - find out what parking updates are in place due to the Coronavirus with our frequently asked questions.



## [Coronavirus – service updates, advice and support](#)

Service updates during Coronavirus - find out about council tax funds, universal credit, support for businesses, waste collections, parking and more!



## [Coronavirus \(COVID-19\) Arrangements for Licensing Service](#)

Coronavirus (COVID-19) - Arrangements for Licensing Service



## [Coronavirus Business Complaints](#)

Report a business concern during the Coronavirus pandemic - find out how to report a business that may not be following Government Covid-19 guidelines.



### [Coronavirus Volunteering Opportunities, Help and Support](#)

volunteer during Coronavirus - find out how to help locally, get help and advice if you are self-isolating and find advice for parents on free school meals.



### [Corporate Communications](#)

Find out about the work of the Corporate Communications team, read our press releases, Hertsmere News, our social media accounts and how to contact us.



### [Corporate Enforcement Policy \(PDF\)](#)

Corporate Enforcement Policy - November 2008



### [Corporate Plan](#)

Hertsmere Borough Council's Corporate Plan 2017-2020



### [Could this be yours?](#)

Information on our flytipping campaign - could this be yours?



### [Council meetings: dates, agendas and minutes](#)

Information about committee meetings, including dates, membership, agendas and minutes.



### [Council property and assets](#)

Our council properties and assets - see what we currently own, including Elstree Studios, and our contact details if you'd like to lease a shop or property.



### [Council rules & regulations](#)

Find out about our constitution, governance practice and internal audit provision.



### [Council spending over £500](#)

Every month we publish all the invoices we have paid which are over £500.



### [Council spending over £500 for 2014/15](#)

Every month we publish all the invoices we have paid which are over £500. Find out about council spending in 2014/15.



### [Council spending over £500 for 2015/16](#)

Every month we publish all the invoices we have paid which are over £500. Find out about council spending in 2015/16.



### [Council spending over £500 for 2016/17](#)

Every month we publish all the invoices we have paid which are over £500. Find out about council spending in 2016/17.



### [Council spending over £500 for 2017/18](#)

Every month we publish all the invoices we have paid which are over £500. Find out about council spending in 2017/18.



### [Council Tax](#)

Council tax - pay your council tax, view your account, find out about banding, charges, and any discounts, exemptions and support you might be eligible for.



### [Council tax - accessing your accounts online](#)

Council tax online accounts - register with us so you can get access. You can then log in to your council tax, business rates or benefits account.



### [Council Tax - Discounts and Council Tax Support](#)

Council tax discounts and support - see if you are eligible for support and the discounts available including single person, carer, disability and more.



### [Council tax - fair processing notice](#)

Find out how we will use your information to administer your council tax.



### [Council tax and Business Rate Summons 24/03/2020](#)

Council Tax and Business Rates Summons



### [Council tax and Business Rate Summons 24/03/2020](#)

Business Rates Summons - the meeting on the 24 March was adjourned and the new scheduled date is 24 June. View additional charges on outstanding balances.



### [Council Tax Banding](#)

Council tax banding - find out what council tax band you are in, view a table of banding information and find out how to appeal against this.



### [Council tax bands and charges](#)

Council tax bands and charges - find out what council tax is and how it's spent, what the banding and charges are and view our fair processing notice.



### [Council Tax Exemptions](#)

Council tax exemptions - find out which properties are exempt from council tax including both unoccupied and occupied property exemptions.





### [Council tax support](#)

Council tax support - find out about the support on offer and the new council tax support banded scheme 2020/21.



### [Council Tax Support Banded Scheme](#)

Information on Council Tax Support Banded Scheme



### [Councillors and councils](#)

Information about councillors, Hertsmere's Mayor, local MPs and PPC, parish and town councils



### [Councillors' conduct and standards of behaviour](#)

Information about the Councillor Code of Conduct and how to make a complaint about a ward, town or parish councillor



### [Council-owned garages](#)

Garages in Hertsmere - find out how to rent them, what they cost, garage availability, how many you can rent, their uses and apply online.



### [Council-owned property to let](#)

Find commercial properties to let in Hertsmere - find a list of properties available and contact us if you're interested or for more information.



### [Councils launch new website on South West Herts Plan](#)

A new website has been launched to support the long term aspirations for South West Hertfordshire and views are being sought on the most important issues for those who live and work in the area.



### [Creative Hertfordshire](#)

External website to Creative Hertfordshire



### [Crossroads](#)

External website to Crossroads care



### [Current and Recent Projects](#)

Park improvements - find out about Meadow Park developments and projects in other parks in Hertsmere like splash parks and landscaping.



### [Current Local Plan](#)

Current Local Plan



### [Customer Services](#)

Customer Service introduction, where to find us, customer service strategy document



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