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List of Services



Last Modified November 24, 2020

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[Corporate Communications](#)

Find out about the work of the Corporate Communications team, read our press releases, Hertsmere News, our social media accounts and how to contact us.



[Corporate Enforcement Policy \(PDF\)](#)

Corporate Enforcement Policy - November 2008



[Corporate Plan](#)

Hertsmere Borough Council's Corporate Plan 2017-2020



[Could this be yours?](#)

Information on our flytipping campaign - could this be yours?



[Council meetings: dates, agendas and minutes](#)

Information about committee meetings, including dates, membership, agendas and minutes.



[Council property and assets](#)

Our council properties and assets - see what we currently own, including Elstree Studios, and our contact details if you'd like to lease a shop or property.



[Council rules & regulations](#)

Find out about our constitution, governance practice and internal audit provision.



[Council spending over £500](#)

Every month we publish all the invoices we have paid which are over £500.



[Council spending over £500 for 2014/15](#)

Every month we publish all the invoices we have paid which are over £500. Find out about council spending in 2014/15.



[Council spending over £500 for 2015/16](#)

Every month we publish all the invoices we have paid which are over £500. Find out about council spending in 2015/16.



[Council spending over £500 for 2016/17](#)

Every month we publish all the invoices we have paid which are over £500. Find out about council spending in 2016/17.



[Council spending over £500 for 2017/18](#)

Every month we publish all the invoices we have paid which are over £500. Find out about council spending in 2017/18.



[Council Tax](#)

Council tax - pay your council tax, view your account, find out about banding, charges, and any discounts, exemptions and support you might be eligible for.



[Council tax - accessing your accounts online](#)

Council tax online accounts - register with us so you can get access. You can then log in to your council tax, business rates or benefits account.



[Council Tax - Discounts and Council Tax Support](#)

Council tax discounts and support - see if you are eligible for support and the discounts available including single person, carer, disability and more.



[Council tax - fair processing notice](#)

Find out how we will use your information to administer your council tax.



[Council tax and Business Rate Summons 24/03/2020](#)

Council Tax and Business Rates Summons



[Council tax and Business Rate Summons 24/03/2020](#)

Business Rates Summons - the meeting on the 24 March was adjourned and the new scheduled date is 24 June. View additional charges on outstanding balances.



[Council Tax Banding](#)

Council tax banding - find out what council tax band you are in, view a table of banding information and find out how to appeal against this.



[Council tax bands and charges](#)

Council tax bands and charges - find out what council tax is and how it's spent, what the banding and charges are and view our fair processing notice.



[Council Tax Exemptions](#)

Council tax exemptions - find out which properties are exempt from council tax including both unoccupied and occupied property exemptions.



[Council tax support](#)

Council tax support - find out about the support on offer and the new council tax support banded scheme 2020/21.



[Council Tax Support Banded Scheme 2020/21](#)

Information on Council Tax Support Banded Scheme 2020/21



[Councillors and councils](#)

Information about councillors, Hertsmere's Mayor, local MPs and PPC, parish and town councils



[Councillors' conduct and standards of behaviour](#)

Information about the Councillor Code of Conduct and how to make a complaint about a ward, town or parish councillor



[Council-owned garages](#)

Garages in Hertsmere - find out how to rent them, what they cost, garage availability, how many you can rent, their uses and apply online.



[Council-owned property to let](#)

Find commercial properties to let in Hertsmere - find a list of properties available and contact us if you're interested or for more information.



[Creative Hertfordshire](#)

External website to Creative Hertfordshire



[Crossroads](#)

External website to Crossroads care



[Current and Recent Projects](#)

Park improvements - find out about Meadow Park developments and projects in other parks in Hertsmere like splash parks and landscaping.



[Current Local Plan](#)

Current Local Plan



[Customer Services](#)

Customer Service introduction, where to find us, customer service strategy document



[Dangerous wild animal licence](#)

Information about licensing dangerous wild animals, and how to apply.



[Dead animals \(road kill\)](#)

Removal of dead animals and road kill.



[Death and bereavement](#)

Allum Lane Cemetery - Death and Bereavement



[Democracy & Elections](#)

Information on elections in the are of Hertsmere including Borehamwood, Potters Bar, Bushey, Radlett, Shenley. South Mimms and Ridge.



[Democratic Services](#)

Overview of Democratic Services section



[Developer Contributions Framework \(DCF\)](#)

The purpose of the Developer Contributions Framework is to provide guidance on Hertsmere Borough Council's requirements and approach to the use of both the Community Infrastructure Levy (CIL) and Section 106 (s106) agreements (including the provision of Affordable Housing), known as Planning Obligations. The Framework comprises a suite of documents and other guidance including the Council's charging schedule for the Community Infrastructure Levy (CIL). The Framework is intended to primarily be an online resource, with relevant sections updated as and when required, rather than being a single, static 'document'. From 1st December 2024, the Framework will be replaced by the Council's Planning Obligations Supplementary Planning Document.



[Different ways to vote](#)

Information about different ways you can cast your vote at election time



[Disabled Facilities Grants](#)

Disabled Facilities Grants - these grants are to make adaptations to your home. Find out who can apply, how to apply, eligibility and who to contact.



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[Disclosure of procurement card transactions](#)

The Procurement card expenditure will disclose all procurement card transactions on a monthly basis.



[Disclosure of procurement card transactions for 2014/15](#)

The Procurement card expenditure will disclose all procurement card transactions on 2014/15.



[Disclosure of procurement card transactions for 2015/16](#)

The Procurement card expenditure will disclose all procurement card transactions on 2015/16.



[Disclosure of procurement card transactions for 2016/17](#)

The Procurement card expenditure will disclose all procurement card transactions on 2016/17.



[Disclosure of procurement card transactions for 2017/18](#)

The Procurement card expenditure will disclose all procurement card transactions on 2017/18.



[Disclosure of procurement card transactions for 2018/19](#)

The Procurement card expenditure will disclose all procurement card transactions on 2018/19.



[Disclosure of procurement card transactions for 201920](#)

Disclosure of procurement card transactions for 201920



[Disclosure of Procurement Card Transactions for 2020-21](#)

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Disclosure of procurement Card Transactions for September 2018 PDF



[Discounts and exemptions](#)

Council tax discounts and exemptions - find out about any discounts, exemptions and support that you might be eligible for.



[Do I Need Planning Permission?](#)

Information on whether development proposals need planning permission. The page provides links to the Planning Portal and our pre application service.



[Dog breeding licence](#)

Information about dog breeding licences, and how to apply.



[Dogs \(stray\)](#)

Information about how to report a stray dog and other animals



[Domestic abuse](#)

Domestic abuse - find out how to get help, emergency contact details, spotting the signs of abuse and the contacts of various help organisations.



[Don't gamble on the policy - share your views](#)

Gambling policy - we're consulting on our gambling policy, which affects how betting shops, bingo halls, amusement arcades and other gambling establishments and services are regulated in Hertsmere. Have your say.



[Door supervisor](#)

Information about how to register as a door supervisor with the Security Industry Authority.



[Draft Revised Planning and Design Guide Part D \(2016\)](#)

This section of the Planning and Design Guide (the Guide) sets out general guidance for design in the borough and has been prepared as a guide for those who are proposing new housing or commercial developments.



[Drainage](#)

Find out about our drainage team, the commercial activities of engineering services, flooding in Hertsmere, and general market information.



[Dropped Kerbs and Crossovers](#)

Dropped kerbs and crossovers - find out how to get a kerb lowered, whether you need planning permission and who to contact for more information.



[Duty to Refer](#)

Duty to Refer - Public authorities now have a duty to refer homeless persons to housing authorities, find out more and how to refer a person.



[E c\) Approach to S106 and Elstree Way Corridor: Highways Improvements](#)

The purpose of the Developer Contributions Framework is to provide guidance on Hertsmere Borough Council's requirements and approach to the use of both the Community Infrastructure Levy (CIL) and Section 106 (s106) agreements (including the provision of Affordable Housing), known as Planning Obligations. The Framework comprises a suite of documents and other guidance including the Council's charging schedule for the Community Infrastructure Levy (CIL). The Framework is intended to primarily be an online resource, with relevant sections updated as and when required, rather than being a single, static 'document'. From 1st December 2016, the Council's Planning Obligations Supplementary Planning Document



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[Economic Development \(Creative Hertsmere\)](#)

Information about Hertsmere's economic development strategy.



[Election notices](#)

Notices about forthcoming elections for Hertfordshire County Council, Hertsmere Borough Council and parish councils in Hertsmere



[Election results](#)

Previous election results for parish and town councils, Hertsmere Borough Council and Hertsmere Councillors for Hertfordshire County Council



[Electoral Services Privacy Notice](#)

Information about Electoral Services Privacy Notice



[Electronic invoicing](#)

Sundry Debtors invoice form



[Elstree](#)

Information about the village of Elstree



[Elstree Aerodrome Safeguarding Zone](#)

Elstree Aerodrome Safeguarding Chart prepared by SLC Associates for the operators of Elstree Aerodrome.



[Elstree and Borehamwood Museum](#)

Elstree and Borehamwood Museum - find out about the museum services offered, opening times, contact details and what's on display.



[Elstree Studios](#)

External link to Elstree Studios' website



[Elstree Studios expansion gets under way](#)

Hertsmere has taken one step closer towards cementing its reputation as the 'British Hollywood' as construction work on the expansion of Elstree Studios got under way this week.



[Elstree Village Conservation Area](#)

Information about the Elstree Village Conservation Area and an Article 4 Direction covering some houses there.



[Elstree Way Corridor - Examination Documents Library](#)

Hertsmere Local Plan - View the documents which have been submitted to the Planning Inspectorate in preparation for an Examination in Public of the Elstree Way Corridor Area Action Plan.





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