



Search this site



# List of Services



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A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

## [Hertsmere Heritage Forum](#)

Information about Hertsmere's Heritage Forum and who is involved



## [Hertsmere Local Plan](#)

Find information on Hertsmere Borough Council's Local Plan



## [Hertsmere Local Plan 2003 - SUPERSEDED](#)

Read Hertsmere's Local Plan 2003 for information purposes only.



## [Hertsmere marks Armed Forces Day](#)

The Mayor of Hertsmere has remembered the sacrifices of British military personnel, as part of a special event to commemorate Armed Forces Day.



## [Hertsmere Mencap](#)

External link to Hertsmere Mencap services



## [Hertsmere News](#)

Hertsmere News is our residents' magazine. Read the latest edition online, find out how to submit an item for inclusion, and how to place an advert.



## [Hertsmere residents: have your say on initial proposals for new Parliamentary Constituencies](#)

Find out about how you can have your say on the parliamentary constituencies review.



## [Hertsmere Together](#)

Information about Hertsmere Together, Local Strategic Partnership, the partnerships vision and strategic objectives.



### [Hertsmere welcomes government funding for projects to make our streets safer](#)

Government funding of £116,000 has been granted following a successful bid to help with projects to make the Cowley Hill and Leeming Road areas safer.



### [Hertsmere's draft Local Plan published](#)

Hertsmere's draft Local Plan has been published setting out how the borough could grow over the next 15 years or so, by providing homes for the next generation as well as the infrastructure and jobs needed to support this growth.



### [Hertsmere's Mayor](#)

Information about Hertsmere's Mayor and Deputy Mayor.



### [Hertsmere's Official Address Database](#)

Find out how addresses at Hertsmere are created and how you can rectify any addressing issues you may have.



### [High Hedges](#)

Advice on what constitutes a high hedge in law and what can be done about high hedges that are affecting you



### [Home](#)

Hertsmere Borough Council - see the services we run from benefits and council tax to bin collections and planning. Get news updates and contact us.



### [Home Improvements](#)

Local authority Eco Flex Statement of intent



### [Home swap - Mutual exchange](#)

Exchanging social rented housing - details on exchanging your home with another council or housing association tenant, any conditions and useful web links.



### [Homelessness and domestic abuse](#)

Domestic abuse at home - find out who can help from the police to the council, where you can go, contact details of women's refuges and charities.



### [Homestart](#)

external link to Homestart website



### [Housing & Private Property](#)

Find out about Housing & Private Property within Hertsmere, private sector housing.



## [Housing Advice](#)

Housing advice - find out your rights if you are homeless or becoming homeless, see what help you can get from the council and get in touch!



## [Housing Advice and Homelessness](#)

Housing Advice and Homelessness



## [Housing and Council Tax Support Appeals](#)

Housing and Council Tax Benefit appeals - find out about revised decisions, the process of appealing a decision and how you'll be informed and updated



## [Housing Benefit and Council Tax Support](#)

Report a fraud, make a claim for benefits, read information on changes to the benefit system, read information on National fraud Initiative



## [Housing Enforcement Policy](#)

Housing Enforcement Policy - read the policy and find out our aims.



## [Housing for older people](#)

Housing for older people in Hertsmere - find out about housing association flats and bungalows, FlexiCare Housing, shared ownership and care homes.



## [Housing Options in Hertsmere](#)

Housing Options in Hertsmere



## [Housing Strategies and Policies](#)

Housing Strategies and Policies - read and view a range of policies including the rented sector offer and housing allocation policy.



## [How the council works](#)

Find out information on how the council works.



## [How to apply for a Controlled Parking Zone \(CPZ\)](#)

Apply for a controlled parking zone in your street - see how requests are prioritised, what the process is, how long it takes and if there's an objection.



## [How to pay your Business Rates](#)

Pay business rates - find out how to pay, including instalments and direct debit, and find out about missed payments and moving to new premises.



## [How to pay your Council Tax](#)

Pay council tax - find out about paying council tax in instalments, by direct debit, online, telephone, by standing order or at a Post Office or PayPoint.



## [ICT Strategy 2018-2023](#)



## [Important changes for food businesses](#)

Important changes in legislations relevant to food businesses



## [Improving our parks](#)

Find out about improving our parks in Hertsmere



## [Information and advice for Landlords](#)

Advice for landlords - find out about the landlord forums we hold and what they cover, contact us and get advice on understanding universal credit.



## [Information and Digital Services \(IDS\)](#)

Information and Digital Services implement and support the technology and information management required to enable our services to be redesigned and transformed around the needs of the community we serve.



## [Infrastructure and Delivery](#)

Find out about Infrastructure and Delivery within Hertsmere.



## [Infrastructure Funding Statement and Annual Reports](#)

Annual reports covering the financial year which sets out how much CIL has been collected and spent for both Hertsmere Borough Council and Town and Parish Councils.



## [Inquiry to get underway on village green plans](#)

Members of the public are being urged to get in touch if they want to attend an inquiry on a bid to deregister a village green in Borehamwood being held later this month.



## [Internal Audit](#)

Find out information about our internal audit provision



## [Invest in Hertsmere](#)

Hertsmere's assets, challenges and opportunities



## [Investors in People Assessment Report](#)



### [Issues affecting your street](#)

Useful information for reporting issues where you live



### [Japanese Knotweed](#)

Advice about control of Japanese Knotweed



### [Job Centre Plus](#)

External website to contacts for Job Centre Plus



### [Jobs at Hertsmere](#)

Jobs at Hertsmere - view current job vacancies, find out the benefits of working with us and learn about work experience opportunities we offer.



### [Join the testing panel](#)

Join our website testing panel - fill out our form to be sent early versions of Hertsmere web pages to help us improve our website to better benefit you.



### [Keep up to date](#)

Find out how to keep up to date with the latest council news and information through our social media channels, e-alerts and meetings.



### [Land Registry \(external link\)](#)

External link to Gov.uk Land Registry page, including property ownership, boundary questions etc.



### [Landlord schemes](#)

Landlord schemes - find out about the schemes we offer, the services included like advance rent and bonds, plus all the checks we cover and get in touch.



### [Last chance to upgrade your home this winter](#)

Residents in Hertsmere have just a few more weeks to apply for a grant of up to £10,000 towards the cost of retrofitting their house and beat the expected energy price hike.



### [Leisure Centres in Hertsmere](#)

Information on Hertsmere's leisure centres, run and managed by Hertsmere Leisure.



### [Leisure Centres in Hertsmere](#)

Find out about the leisure facilities in Hertsmere run by InspireAll (formerly known as Hertsmere Leisure).



### [Let with Hertsmere](#)



### [Letting Agents and Property Management Redress Scheme](#)

Find out about tenants rights to redress under the new legislation and the local authority's power to enforce housing standards across the borough.



### [Libraries in Hertsmere](#)

External link: information about your local library, opening hours and renewals.



### [Licence – house-to-house collection](#)

Information about house-to-house collection permits, and how to apply for one.



### [Licence - Sex Establishment](#)

Information about the licence needed to run a sex shop or a sex cinema and how to apply for one.



### [Licence highway projection](#)

Information about a highway projection licence and how to apply for one.



### [Licences A to Z](#)

Information about various licences and registrations.



### [Licensing](#)

Find out about the licenses needed for alcohol and entertainment, animals and boarding animals, charities, gambling, private hire and hackney carriages and trading.



### [Licensing Act 2003 General information](#)

Information about the Licensing Act 2003.



### [Licensing Act 2003 Premises Licence Applications and Notices Received](#)

List of applications of licensing premises and notifications.



### [Licensing of Animal Activities](#)

Find out about Animal Welfare Licensing of Activities, guidance information, fees and links to all application forms.



### [List of Services](#)

Services



### [Listed buildings](#)

Statutory listed buildings are buildings, objects or structures that have been judged to be of national historical or architectural interest. They are designated by Historic England.



### [Litter and street sweeping](#)

We are responsible for street cleaning and litter-picking.



### [Local businesses urged to join the refill revolution](#)

Find out how you and local businesses can combat single-use plastic and water wastage by joining the Refill Scheme.



### [Local councillors and MPs](#)

Information about local councillors, MPs and PCC



### [Local Development Order](#)

Local Development Orders Hertsmere



### [Local Elections 2019](#)

Information on the Local Elections 2019 for Hertsmere Borough Council, Elstree & Borehamwood Town Council, Aldenham Parish Council, Shenley Parish Council, South Mimms Parish Council and Ridge Parish Council.



### [Local Government Transparency Code](#)

Local Government Transparency Code details



### [Local Housing Allowance](#)

Find details on Housing Benefit for people renting from private landlords, check local housing allowance rates and how many rooms you can claim for.



### [Local Land Charges](#)

Local land charges - apply for a local authority search, get guidance for home buyers, find my official address, personal searches and EIR requests.



### [Local Land Charges and Property Gazetteer](#)

Local land and address management - find out about local land charges, street naming and numbering and the local land and property gazetteer.



### [Local Plan 2012-2027](#)

The Hertsmere Local Plan 2012-2027 - read key documents of the 4 parts of the plan including core strategy and policies map, plus the supporting documents.



### [Local Plan 2012-2027 - Elstree Way Corridor Area Action Plan \(AAP\)](#)

[Elstree Way Corridor area action plan](#) - view the plan and its aims to guide future development and to regenerate the area to benefit the town and residents.



### [Local Plan 2012-2027 Core Strategy](#)

Hertsmere Local Plan - view the Core Strategy Development Plan Document and find out the strategy details and further key documents.



### [Local Plan 2012-2027 Policies Map](#)

Hertsmere Local Plan 2012-2027 Policies Map - view the whole borough policies map, town centre and retail policies map and larger scale A3 maps.



### [Local Plan 2012-2027: Site Allocations and Development Management Policies Plan](#)

Hertsmere Local Plan 2012-2027 - view the Site Allocations and Development Management Policies Plan, its purposes and links to other key documents.



### [Local recycling banks](#)

Find your nearest clothing and electrical recycling banks



### [Local theatres](#)

Theatres in Hertsmere - find out about the Wyllyotts Theatre and Cinema in Potters Bar and The Radlett Centre in Radlett, including their contact details.



### [Locally listed buildings](#)

We maintain a list of Locally Important Buildings in Hertsmere, which includes over 300 buildings of local significance. Inclusion on the local list provides extra protection for buildings which are not on the national register of listed buildings.



### [Locate It](#)

Locate It



### [Lotteries](#)

information about lotteries and how to apply for an operating licence or registration.



### [Low cost home ownership](#)

Low cost home ownership in Hertsmere - find out about schemes from shared ownership, help to buy equity loans, rent to buy and options for older people.



### [Make fireworks less frightening](#)

We're promoting the use of quieter fireworks to protect vulnerable people and animals this Bonfire Night.



### [Making a claim for Housing Benefit or Council Tax Support](#)

Apply for housing benefit and council tax support, find out if you're eligible, apply for universal credit, get further information and contact us.





## [Management plans and park leaflets](#)

Park leaflets - download leaflets on our parks and open spaces to find out more about them and see what future plans we have for our parks.



## [Management team](#)

Information about our management structure



## [May 2021 Election FAQs](#)

May 2021 Election FAQs



## [Mayor Leads Armistice Day Service](#)

A two-minute silence to remember the nation's war dead has been observed by officials and members of the public in Borehamwood today (Thursday 11 November), Armistice Day.



## [Meals on wheels](#)

Meals on Wheels in Hertsmere



## [Meet the team](#)

Meet our award winning Local Land & Address Management Team. Find out more about the team & their role. Have a query about a search or address, get in touch



## [Memorial trees and benches](#)

Find out about memorial trees and benches in our parks and if this service is currently available



## [Miscellaneous licensing](#)

Information about highway projection licences, performance and stage licences for school age children, petroleum licensing and scrap metal dealer registration.



## [Missed collections](#)

Report a missed bin, either by phone, email or online and find out the reasons why your bin might not have been collected, such as contamination.



## [Modern Slavery](#)

Modern slavery - find out what it is, how to spot the signs in adults and children, report any concerns and find useful resources and further information.



## [Modern Slavery Transparency Statement 2020-2021](#)

Modern Slavery Transparency Statement 2020-2021



### [More time to apply for CIL funding](#)

A pilot scheme, which enables Potters Bar and Bushey infrastructure projects that aim to reduce social isolation, improve health and wellbeing or support the vulnerable to bid for funding via Crowdfunder, has been extended.



Displaying 401 to 500 of 783

Previous ... [3](#) [4](#) [5](#) [6](#) [7](#) ... Next

[↑ Back to top](#)



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