



Contact us



Last Modified June 16, 2021

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You can:

- email us at customer.services@hertsmere.gov.uk
- submit any documentation by email or post
- [find us on Facebook](#)
- [follow us on Twitter](#)
- call 020 8207 2277 for further assistance or guidance
- **our telephone lines are open:** Monday to Thursday 9am - 5.15pm Friday 9am - 5pm
- write to us at:

Civic Offices, Borehamwood

Hertsmere Borough Council
Elstree Way
Borehamwood
Herts
WD6 1WA

Our main reception at the Civic Offices are now open from 9:30am - 2pm by appointment only. Appointments can be booked by calling Customer Services on 020 8207 2277.

Our area offices in Bushey and Potters Bar remain closed. Please call 020 8207 2277 if you have any enquiries.

Need to visit us?

View our [office location on Google maps](#).

Get email updates about our services



[Find out about the things that matter to you with our FREE e-alerts](#)

Emergencies, out of hours and public holidays

For any drainage, environmental health, trees, dangerous structures, housing or homelessness issues, please call 0845 300 0021 - charges may apply



Hertfordshire County Council Services

For any roads, highways fault reporting, schools, adult social care, blue badge or bus pass enquiries, you need to [contact Hertfordshire County Council](#).



HertsHelp

Residents who are self-isolating and [in need of support from volunteers](#) can:

- visit [HertsHelp](#)
- email info@hertshelp.net
- call HertsHelp on 0300 123 4044.

Bushey

Potters Bar

Bushey

Citizens Advice Bureau

8 Rudolph Road

Bushey

WD23 3DU

We are unable to offer a face-to-face service at Bushey and Potters Bar Area Offices until further notice but we will try and help you in other ways.

Directions to our Civic Offices, Borehamwood

By car



By train



By bus



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