



# Book a large household item collection



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## 72 hour rule

For the safety of our collection staff, all items to be collected must be placed outside of your property at least 72 hours before your booked collection slot. You will be required to send us photographic evidence of this.

If you are unable to visit a [Recycling Centre](#) we can help remove large items from outside of your property.

We can collect a maximum of five items such as a three-piece suite (which is classed as three items), carpets, chairs, beds and mattresses.

You pay £45 for three items and £10 for each extra item. TVs and fridges/freezers cost £45 each.

## A few rules



To arrange a collection please call 020 8207 7480



## Items not accepted

- asbestos
- baths
- boilers or radiators
- car/motorbike parts
- Christmas trees
- concrete posts
- domestic waste, either loose or bagged
- doors/windows
- fence panels
- garden waste



## Cancellations

To cancel please ring us by 4pm at least one day before your scheduled collection. If arranged for a Monday, you will need to call us on Friday before 4pm. You will get a full refund if you follow this procedure.

gas bottles/cookers/barbecues  
greenhouses  
large crates  
oil containers/drums  
pallets/crates  
rubble sacks/building waste  
sheds  
wire fencing/fire surrounds

## Donate or sell unwanted furniture

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If you have an item of furniture in good condition you could receive a free collection if you donate it to charity. Here's a selection of local charities that provide a collection service:

- [British Heart Foundation](#)
- [DEBRA](#)
- [Emmaus](#)
- [Sue Ryder](#)

To give your old items a new home or take some items off someone else, you can also make use of the Borehamwood and Elstree [Freegle](#) site. There are also some other great online sites such as [Freecycle](#) and [Gumtree](#) where you can donate/collect items for free.

Alternatively, you can take your items to a local [Recycling Centre](#).

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