



Waste and recycling collections under pressure



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Fortnightly residual waste and recycling collections are continuing as normal for now but, like other councils, our services are under pressure.

Whilst the government has asked people to work from home wherever possible, our officers continue to deliver essential services.

Waste services across the country are under considerable strain as they deal with Covid absences and self-isolation, the national shortage of HGV drivers, competition from other sectors for staff during the festive season, and the increased volume of domestic and seasonal waste.

Councillor Seamus Quilty, Environment Portfolio Holder, said: "Our waste crews are working incredibly hard to maintain our normal waste and recycling collections but several issues outside our direct control are putting extreme pressure on our service, which means we have not always been able to collect every bin on the scheduled collection day.

"Our residents have been very supportive of our staff, who are working under great pressure, and we thank them for their continued understanding. Our message is to please bear with us if we are unable to collect your waste and recycling on the scheduled day. Please leave it out and we will try to collect your items as soon as we can."

If we miss your bin, we will usually collect it the next day. Residents with excess waste can take this to recycling centres in Allum Lane in Elstree or Cranborne Road in Potters Bar.

"We directly employ our waste collection staff, so as well as competitive rates of pay drivers can enjoy the benefits of secure employment, predictable hours and a local government pension," said Cllr Quilty. "If you are HGV qualified, please contact us for more details."

We have had to reduce the frequency of some services like charged collections of bulky waste and divert staff from other duties to make sure core waste and recycling collections are maintained.

We will be updating our social media channels regularly.

To find out the latest news on waste and recycling collections, please visit our [bin updates](#) page. [🔗](#)

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